

<b>REPORT TO:</b>	<b>Planning Policy Committee 30 January 2024</b>
<b>SUBJECT:</b>	<b>To note the residents survey regarding results Kingley Gate housing development.</b>
<b>LEAD OFFICER:</b>	<b>Kevin Owen (Planning Policy and Conservation Manager)</b>
<b>LEAD MEMBER:</b>	Cllr Lury (Chair of Planning Policy Committee)
<b>WARDS:</b>	<b>Courtwick and Toddington</b>
<b>CORPORATE PRIORITY / POLICY CONTEXT / CORPORATE VISION:</b>	
The recommendations support: <ul style="list-style-type: none"> <li>• Improve the wellbeing of Arun;</li> <li>• Supporting our environment to support us</li> </ul>	
<b>DIRECTORATE POLICY CONTEXT:</b>	
The proposal will help to enhance the quality of the natural and built environment, protect the district's natural and heritage assets and to promote economic growth in a sustainable manner, striking a balance between the need for development and the protection of scarce resources.	
<b>FINANCIAL SUMMARY:</b>	
There are no direct resource implications as a result of conducting the Residents Survey.	

## **1. PURPOSE OF REPORT**

- 1.1. To update Committee on the results and key findings of the Residents Survey (Appendix 1) that was undertaken throughout the Kingley Gate housing development.

## **2. RECOMMENDATIONS**

- 2.1 That Planning Policy Committee resolves to:-
  - i. Note the key findings of the Residents Survey.

## **3. EXECUTIVE SUMMARY**

- 3.1. The report sets out the key findings of the survey that was completed by residents within the recently developed Kingley Gate scheme. The survey was commissioned in order to find out how satisfied residents with their housing and facilities as occupiers of a new strategic residential development. The results of the Residents Survey show that there are shared areas of satisfaction within the development namely to do with provision of open space and refuse/recycling. The predominant cause of dissatisfaction is with the local facilities in the area, particularly health services, activities for teenager's and issues related to traffic.

## **4. DETAIL**

- 4.1. Arun District Council (ADC) commissioned Acuity, a market research company, to carry out surveys with local residents within 'Kingley Gate' which is a housing development to the north of Littlehampton and consists of around 600 homes.
- 4.2. The survey also sought to gain information about the resident's current and previous home, reasons for moving and how satisfied they are about the quality of the new residential development, now that it had been completed in terms of the environment and access to amenities and facilities in the area.
- 4.3. All residents in the development were sent a postal questionnaire with a covering letter from ADC. The questionnaire also included a QR code so it could also be completed online. Of the 605 survey packs sent out, 144 responses were received back, with 107 completed by post and 37 online.
- 4.4. Following collection of results, these were analysed, and a final report produced. This final report included information about the residents, where they have moved from to be in Littlehampton, satisfaction with local amenities, and satisfaction with the different aspects of the development. Two open-ended questions were also included, given residents opportunities to expand on their answers.
- 4.5. The key findings were:

### **About the home**

- 84% of respondents owned their home outright or with a mortgage.
- The make-up of the households is quite varied with some older members but also younger families.

### **Satisfaction Levels**

- The highest satisfaction levels are among refuse/recycling services and provision of parks and open spaces with a score over 80%.
- 66% are satisfied with sport and leisure facilities.
- 51% are satisfied with education provision.
- Only 15% are satisfied with activities for teenagers and 38% with health provision.

### **Design and appearance**

- 75% of residents appreciated the character, layout and landscaping of the development.
- 69% of residents are satisfied with the cleanliness of the site.
- Only 40% are satisfied with traffic density, with a lack of suitable public transport which adds to the issue.

### **General comments**

- The town centre needs a better variety of shops.
- Transport links are poor around Kingley Gate with no bus services.
- 93% were either very concerned or slightly concerned about the cost of

living.

- Most frequent comments concerned traffic issues in terms of volume and speed around the development. A lack of public transport was also recognised from the comments with a potential link between the issues.

4.6. The feedback and analysis of the key findings helped to provide valuable information on the satisfaction of its residents, situated within a strategic housing development. The findings may help with planning policy and Masterplan preparation for other major housing developments in the future although not all of the issues identified will necessarily be addressed by planning solutions.

## **5. CONSULTATION**

5.1. No external consultation has taken place.

## **6. OPTIONS / ALTERNATIVES CONSIDERED**

6.1. No alternatives were considered as a decision is not required.

## **7. COMMENTS BY THE GROUP HEAD OF CORPORATE SUPPORT AND SECTION 151 OFFICER**

7.1. There are no financial implications as a result of conducting a resident's survey as it is accommodated within existing resources and funding.

## **8. RISK ASSESSMENT CONSIDERATIONS**

8.1. There are no adverse implications for the council by conducting a resident's survey.

## **9. COMMENTS OF THE GROUP HEAD OF LAW AND GOVERNANCE & MONITORING OFFICER**

9.1. This report is for noting and there are no Governance or legal implications.

## **10. HUMAN RESOURCES IMPACT**

10.1. There are no implications arising from Human Resources.

## **11. HEALTH & SAFETY IMPACT**

11.1. There are no health and safety impacts from the proposal.

## **12. PROPERTY & ESTATES IMPACT**

12.1. There are no implications arising from the proposal.

## **13. EQUALITIES IMPACT ASSESSMENT (EIA) / SOCIAL VALUE**

13.1. There are no implications arising from the proposal.

**14. CLIMATE CHANGE & ENVIRONMENTAL IMPACT/SOCIAL VALUE**

14.1. There are no direct adverse implications for climate change.

**15. CRIME AND DISORDER REDUCTION IMPACT**

15.1. There are no adverse implications arising from the proposal.

**16. HUMAN RIGHTS IMPACT**

16.1. There are no adverse impacts arising from the proposal.

**17. FREEDOM OF INFORMATION / DATA PROTECTION CONSIDERATIONS**

17.1. There are no implications.

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**CONTACT OFFICER:**

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**BACKGROUND DOCUMENTS:**

None.

## **Appendix 1: Arun Resident Survey Report**